APPENDIX 2: BUSINESS UNIT QUARTERLY UPDATE OF THE 2008/09 DEPARTMENTAL PLAN

For the period of **November 2008 – March 2009**, could you please provide an update on the status of your unit's projects/initiatives and events under each of the strategic aims indicating and providing commentary if necessary. The classifications used are as follows:

- **Complete** the action is complete and targets met;
- On target action has begun but is not yet complete. Please provide new completion date if different from target date and commentary;
- **Delayed** project is delayed. Please provide commentary.

Strategic Theme: 1 Leadership and Governance Objectives 2008/09

- 1.1 Lead and influence the development of the city
- 1.2 Promote and enhance Belfast's unique proposition and experience
- 1.3 Promote Belfast's position as the capital city and engine of regional growth
- 1.4 Develop effective partnerships

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Ple sta pro	uarterly Update Status ease indicate stus of oject/initiative event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
Lead and maximise Belfast's participation in European networks and partnerships	Laura Leonard	•	On target	Hosted Romanian inward study visit and Lithuanian civic city of culture visit in February 2009 Irish Sea Partnership funding proposal under development for April 2009 submission. Irish Sea Carbon Card project scoping

			underway for September 2009 funding submission. c. Continued participation in Eurocities Social Affairs, Cultural, Environmental and Economic Development d. Continued management of QEC-Eran network with one project secured on migrant women e. Delivered EU Day of Entrepreneur
			Seminar to 88 businesses
Children and Young People Strategy Develop BCC Corporate Strategy for Children and Young People	Cate Taggart	• Delayed	Initial research and evidence gathering complete. Currently completing analysis / verification of internal audit of services. Further activity delayed due to lack of Policy and Research resource support however Children and Young Peoples group have amended the action plan to support a target completion date of Spring 2010.
Neighbourhood Renewal Co-ordinate the Council's Neighbourhood Renewal Activity including Action Plan development and implementation	Siobhan Watson	• On target	Responses prepared and approved for the 12 Neighbourhood Renewal Action Plans. Neighbourhood Renewal Representatives provided for each partnership by Community Services. Neighbourhood Development officers working actively with each NRP to progress implementation of plans.

•	 Belfast Brand Work with key agencies in implementing the new city brand, including the launch, development of guidelines, marketing and communications plan 	Shirley McCay Pièr Morrow	•	On target	Roll out ongoing and engagement with BCC Departments and range of organisations re use of brand for range of activities
•	City Development o Develop and adopt a city development plan	New Manager appointed Shirley McCay	•	Delayed	The process has been postponed until the full suite of staff is appointed in the Policy Unit.
•	State of the City o Work with key partners through the Belfast: State of the City initiative (2008/9)	New Manager appointed	•	On target	After finalising State of the City review, decision was made to postpone the conference till May 09/10 and to hold an Autumn Seminar on poverty in 2009.
•	Research Research the flows of capital (human, financial, knowledge) into and out of Belfast	New Manager appointed	•	On target	Research is progressing well. Final report is scheduled for May 2009.

Maximise Council/Government/EU Funding Secure DSD grant leverage for the Community Support Plan in 2008/09	Cate Taggart	• Complete	Council have accepted DSD offer of funding for the Community Support Plan for 2008/09. Negotiations have been initiated to move to a multi-annual funding contract.
 Secure EU funding Interreg 4a carbon footprint project Interreg 4c Irish Sea carbon card project 	Laura Leonard	On targetOn target	 Carbon Footprint funding secured and project underway Carbon Card due funding submission September 2009
Secure and deliver Open Cities Migrant employment project	Laura Leonard	• On target	- OPENCities Phase II funding €675,000 secured November 2008
 Secure and deliver Comet Interreg bid 	Laura Leonard	• On target	 Cities in Conflict project awaiting Peace III funding decision Developing further Interreg IVA project submissions under Environment, Enterprise and Creative Industries calls North Foreshore project rejected under Peace III
 Implement HARTE (Hospitality and Retail Training for Employment) skills and training project for the tourism industry and 	Lisa Martin	• On target	Programme officially launched on 23 January 2009. 60 trainees to have started training by end March 2009

independent retail		(total over three year period is 200 recruits)

- Strategic Theme: 2 Services
 Objectives 2008/09
 2.1 Make sure citizens can easily and effectively access information and services
 2.2 Make sure local services can respond to local needs

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
Review and enhance information and service provision to citizens Deliver the Strategic Neighbourhood Action Programme (SNAP)	Siobhan Watson	• On-going	Work is progressing to implement SNAP. Area Profiles are being prepared, the Neighbourhood Intelligence system is being developed and a preparation is underway to roll out a neighbourhood engagement programme in the new financial year.
 Develop and launch a new website for the Ulster Hall 	Janice Crowe	• On target	The new site was launched in December 2008 along with the Ulster Hall reopening Events Programme. Further development work on the site is ongoing.

Strategic Theme: 3 Transport and Connectivity Objectives 2008/09 3.1 Support and influence the creation of a modern transportation and electronic infrastructure

	What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
•	Review and implement council			
	transportation plan			
	 Review the existing "Environmental 	Keith Sutherland	 On target 	Currently waiting for a date for proposed
	Package" Transport Policy of the Council to			Special Committee to move towards
	take account of the operational transport			final Draft approval for policy. If no date
	aspects and the relationships to other			resolved completion could potentially be
	corporate objectives.			DELAYED to April 2009
•	Co-ordinate and lobby planning and	Shirley McCay		
	transport policy development			
	 Co-ordinate the engagement of the Council in 		 On target 	Ongoing activity, therefore no formal
	relation to the proposed transport			completion date.
	infrastructure and proposals			
	Ongoing formal strategic planning	Keith Sutherland /	 On target 	Engagement in Titanic Quarter primarily
	processes for Titanic Quarter (Including the	Pamela Davison /		the responsibility of Pamela Davison.
	determination of the role for BCC in the titanic	Lisa Martin		Lisa Martin is involved in discussions around TSP
	signature project the general management			around 15P
	structures and implementation of the ongoing development)			
	development)			
1				

o Engagement in Belfast Metropolitan Area	Keith Sutherland	•	On target	Engagement in the fundamental review
Plan and other strategic policy				of the RDS in addition to ongoing BMAP.
documents, including the Regional				
Development Strategy, that provide the				
context for development within the city				

Strategic Theme: 4 Environmental Sensitivity Objectives 2008/09 4.1 Protect and promote the city's built heritage 4.2 Reduce departmental carbon footprint

	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
 Heritage potential of Ulster Hall and Titanic Quarter Develop an 'access to heritage' strategy for 	Jacqui Owens	• Complete	The strategy was completed and
the Ulster Hall, in order to maximise the education and outreach opportunities available.			implementation commenced to coincide with the re-opening of the Ulster Hall in March 2009. Workshops and tours have been held in the Hall and outreach visits have taken place with a number of minority groups in the City. The Ulster Hall has also held its first joint education initiative with the Ulster Orchestra, involving some 200 schoolchildren.
	Robert Heslip/Jacqui Owens	• On target	The establishment of a dedicated Carey Gallery to house the 13 Carey paintings together with the interpretation panels/audio tour facility proved very successful. Regular contacts have been established with the consultants and designers and feedback from the general

				public about the heritage work at the Ulster Hall has been extremely positive.
•	 Deliver heritage community programmes Ongoing delivery of heritage community programmes e.g. developing a Belfast Heritage forum, development of local lists, heritage community archives and heritage youth programmes Develop the heritage resource by making key 	Deirdre Robb	On targetOn target	Local lists integrated with community archives – several community groups engaged, training has been initiated. Two texts published – work ongoing for
	texts dealing with the history of the town accessible			2009/10
•	Departments Environmental Management System and carbon footprint			
	 Continue to reduce waste and raise awareness towards environmentally friendly practices in Department. Production of new action plan and identify the carbon foot print for the department. 	David Orr	• On target	Initiative to replace all bottled water within 4 th and 6 th floors CWB and throughout Community Centres and removal of plastic cups complete. Other departmental initiatives ongoing. Production of action plan and base-lining of carbon footprint ongoing.

- Strategic Theme: 5 Social & Cultural
 Objectives 2008/09
 5.1 Develop a strong cultural experience
 5.2 Increase the levels of confidence, participation and engagement of citizens
 5.3 Increase the capacity of citizens to make informed decisions about their neighbourhood

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: • Complete • On target • Delayed	Please provide a more detailed commentary for each project/initiative or event
Waterfront and Ulster Hall Create a sustainable and accessible catering and bar offering at the Ulster Hall with a particular aim to build daytime usage of the facility.	Tim Husbands	• On target	Following a successful tendering exercise, the Ulster Hall bar and catering contract was awarded to Shine Productions Limited for an initial three-year period. The bar facility opened in the Group Space on schedule on 6 th March 2009. The café facility is scheduled to open on 10 th April 2009. The main kitchen area is still being redeveloped in accordance with the architects' plan.
 Develop and deliver a programming strategy, with associated marketing support, for both the Waterfront and Ulster Hall 	Tim Husbands	• On target	The Ulster Hall Programming Strategy was approved by the Development Committee during 2008. The Waterfront's strategy will be developed following the implementation of the Departmental re-structuring exercise

	 Enhance and promote the Waterfront and Ulster Hall position as premier conference and meetings venues by developing a comprehensive sales and marketing strategy 	Tim Husbands	• Complete	which is currently ongoing. New Waterfront and Ulster Hall marketing and publicity materials have been developed. Prices for 2009/10 have been maintained at the same levels as 2008/09 at the Waterfront supported by a very competitive Pricing Policy for the re-opened Ulster Hall.
•	 Integrated Cultural Strategy Implement the Integrated Cultural Strategy for Belfast including coordination of a range of networks and accompanying communications strategy. 	Deirdre Robb	• Delayed	Integrated Strategy Steering Group meeting is overdue, delay due to awaiting confirmation from a few Cllrs. It is anticipated that confirmation will be received shortly and a meeting will be set up by the end of April
•	 European Unit Deliver 5th Opportunity Europe; ESPOO Youth exchange project; EYID exchange project 	Laura Leonard	• On target	 Sixth Opportunity Europe planning underway, 25-26 October 2009 EYID complete ESPOO halted due to partner difficulties securing funding
•	 City Centre Engage with stakeholders in city centre masterplanning including development of PLACE. Determine best practice model for future city centre management 	Shirley McCay		
•	Culture & Arts programmes/festivals and programmes Deliver Culture & Arts Annual and Multi Annual	Deirdre Robb	On target	Annual and Multi Annual funding programmes delivered and managed by due date.

0 0	Funding programmes for 2008/9 and Advertise Culture & Arts Rolling Programme for innovation in arts and heritage and to agree and deliver funding in 2009/10. Deliver Development and Outreach funding for 2008/9 and advertise scheme for 2009/10. Revise and implement the Festivals Action Plan for 2008/9 Implement a programme of Skills Development for Cultural organisations. Support Audience Development for culture and arts through data collection and interpretation and deliver initiatives to reduce barriers to access and maximise participation in arts. To engage Audiences NI to provide audience intelligence for 2008/9 and to implement a programme of initiatives.			 Rolling programme 2009/2010 advertised Development and Outreach 2009/2010 opened and closed currently being assessed. Festival action plan implemented and nearing completion Skill programme being implemented through A&B and leadership training Audience development programme aimed at reducing barriers to access completed and successful Audience development programme 2008/09 providing audience intelligence complete
su	mmunity Programmes and financial apport Review and define Council method of community development intervention Deliver city wide community programmes and services	Cate Taggart Cate Taggart	On targetOn target	CENI / CFNI appointed to map social assets across 21 City Place model. Ongoing activity across all centres within context of Community Centre
0	Administer the Grant Aid Support Programme to Community and Voluntary organisations across the city	Cate Taggart	• On target	Management Plans. Grants have been committed and allocated in line with procedure in the all grant categories: Advice & Information;

						Revenue; Capacity; Summer schemes;
						Project grants; Community Chest.
	0	Support the work of the Belfast City Council Youth Forum	John Nelson / Lorraine Wallace Cate Taggart	•	On target	Work programme underway including project work to support BCCM engagement with youth in city centre and to support the BCC Customer Focus Strategy. YF members have completed ASSIST training.
	0	Administer financial support programme for 5 Independent Centres	Yvonne Coyle	•	On target	Payments processed in line with monitoring returns.
	0	Develop and deliver a branded BCC city wide children and young people's programme for Summer 2008	Blanche Thompson/ Tim Husbands/Gerry Copeland	•	Complete	Programme for children and young people completed summer 2008 and will inform planning for summer 2009.
	0	Develop and deliver a community outreach promotion and educational assistance programme to support Waste Management	Cate Taggart	•	Complete	Supported outreach project during Waste Week at CCs in N,S,E & West including Sat Swap Shop Programme.
	0	Provide 22 high quality, accessible venues and a high quality and inclusive play service in 6 centres	Cate Taggart	•	On target	Ongoing service provision against Unit and Centre Business Plans
•	Ev	ents and Programmes				
	0	Deliver Belfast's Annual celebratory events	Gerry Copeland	•	On target	All projects on target. Only issue is
	_	programme X Deliver and manage the annual Support for				private sector sponsorship potential for Tall Ships 2009 has become harder to
	0	Sport programme funding				access.
	0	Deliver the Tall Ships Race programme				
	0	Multi-annual funding for sports				

•	Tourism o Develop 'Sunday in Belfast' product	Pièr Morrow	• On target	Sunday in Belfast Action Plan being implemented.
	 Expand the city centre product through the further development of Evening Economy including Food & Drink Festival, Luxury Belfast, Shopping Guide, Light Night 		• Complete	Shopping guide being produced. Food & Drink Festival held in Sept 2008 in partnership with range of restaurants & linked to Garden Gourmet; Luxury Belfast Guide launched
•	 Markets Develop existing markets within the City Complete an economic appraisal on new open outdoor Markets 	Shirley McCay Ian Carmichael	On targetComplete	

Strategic Theme: 6 Social Inclusion Objectives 2008/09 6.1 Reduce deprivation and poverty 6.2 Promote good relations and reduce division and polarisation of communities

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiativ e or event: • Complete • On target • Delayed	Please provide a more detailed commentary for each project/initiative or event
Develop the Council's poverty policy	New Manager Appointed	On target	Research has been completed and two workshops were held with Council staff and councillors. Further development is awaiting appointment of new staff in the unit.
Deliver a range of Cross Community programmes Deliver a series of cross community programmes linked to good relations and cultural diversity strategies	Cate Taggart	• On target	Centre Management Plans outline a wide range of ongoing programmes within centres, within neighbourhoods and city wide.
Traveller Liaison Provide a travellers' outreach office to interface and assist the Traveller community and other agencies.	Frank O'Hagan	• On target	The Outreach Office facility continues to be used by a number of agencies to interface with the Traveller community. The achievements of the outreach approach were successfully highlighted in a BCC event within Traveller Focus Week -2 nd Dec @ Traveller Outreach

					Office.
0	Deliver a development support programme for the Traveller Community	Frank O'Hagan	•	On target	Community Development Programme ongoing including support to develop residents association, Play provision, women's group and adult literacy classes.
0	Support the BCC Interdepartmental Traveller Liaison Group	Frank O'Hagan	•	On target	The Traveller Liaison Group, meet on a regular basis. This work is having a positive impact on in-house and external service delivery issues re the local Traveller community.
0	Agree and deliver a joint programme of training re Traveller Awareness / Anti-Racism in partnership with An Munia Tober for elected members, Chief Officers and relevant officers	Frank O'Hagan	•	On target	The delivery of the joint training programme in partnership with An Munia Tober is ongoing with positive results. The Training DVD project was launched during Traveller Focus Week: 1st Dec Waterfront Hall. The Think Travveller DVD is now available and feedback is positive.

Strategic Theme: 7 People and Processes Objectives 2008/09 7.1 Use financial and human resources in the most effective way 7.2 Improve Departmental processes and systems 7.3 Increase Departmental efficiencies

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
Waterfront and Ulster Hall	Tim Husbands	• Complete	The Waterfront and Ulster Hall fire detection and alarm installations are both now complete and fully operational.
Continuously review, monitor update, support and train departmental staff in preparation for phase two.	David Orr	• On target	Continuously reviewing SAP processes in conjunction with CTU – queries being answered by Development Department Finance Team to alleviate backlog and delay in payment. Draft implementation plan to move Economic Initiatives and Directorate Units to Phase 2 SAP implementation delayed by Phase 1 issues
IiP Implement improvements and recognised good practice throughout Department. Preparation for Departmental assessment	David Orr	• On target	Implementation of improvements and best practice throughout the process ongoing. PDP completion in Community

	under new standards.				Services ongoing.
•	Absence Management Implement and manage the Corporate attendance policy	David Orr	•	On target	Corporate process ongoing. Currently designing training process and content.
•	 Implement quality processes and systems Establish Departmental working group. Action Areas for Improvement and implement improvements throughout Department. 	David Orr	•	On target	Implementation of quality processes and systems ongoing.
•	 Departmental Grant Review Complete departmental grant review and implement recommendations. 	David Orr / Anne- Marie Campbell	•	On target	Departmental Grant Review ongoing. Finalisation of review due end of March 2008.
•	 Waterfront & Ulster Hall Develop and implement a new integrated ticketing system at the Waterfront and Ulster Hall 	Tim Husbands / Sean Glynn	•	Complete	The new Box Office ticketing system is now fully operational and integrated at both the Waterfront and Ulster Halls. A new range of retail ticket agency outlets are to be launched through Xtravision, and the software company and will be opened in April 2009.
•	Change Management PlanContinue to implement the Change Management Plan	David Orr Anne-Marie Campbell	•	On target	Implementation of the Change Management Plan ongoing.
•	Manage, monitor and review monthly expenditure	All Managers	•	On target	Ongoing management of monthly expenditure, particularly ensuring adherence to process of writing requisitions & process, etc; quotations for procurement of services; also review of expenditure to date and forecast position to year end.

Strategic Theme: 8 Physical & Infrastructure Objectives 2008/09 8.1 Enhance the physical regeneration of the city 8.2 Create more opportunities for shared space in the city 8.3 Promote and enhance design excellence in the city

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
 Re-launch the Ulster Hall as a cultural landmark in the City. Agree a 25-year lease with the Ulster Orchestra and a working partnership arrangement. 	Tim Husbands	• <mark>On target</mark>	Agreed, subject to exchange of formal legal documentation on or before 1 st June 2009.
 Work with architects, and project partners, to ensure the Ulster Hall reopens in March 2009. 		• Complete	The Ulster Hall re-opened on schedule with a Gala Re-opening Concert on 6 th March 2009, receiving extremely high levels of positive coverage in the Press, television, radio and other broadcast media.
North Foreshore Finalise and publish North Foreshore Master Plan	Shirley McCay	• On target	Draft Master Plan complete and with Planning Service for Agreement.

	0	Commence North Foreshore Infrastructure Design Work for Phase 1	Susan Quail	•	On target	Procurement of Consultancy Design Team underway. Stage two Select List short listed.
	0	Design and deliver North Foreshore site branding, i.e. signage	Susan Quail	•	On target	Design options prepared and being assessed.
•	Pu o	Iblic Art Framework and Projects Implement the Public Arts Framework and deliver projects in support of the Brighter Belfast and Renewing the Routes programmes.	Deirdre Robb	•	On target	6 arts organisations have been commissioned to deliver 'City in the community'. Design of 'Rise' sculpture was completed.
•	Lo	Cal Regeneration Projects Continue approved Local Regeneration Projects (Arterial Routes) on Antrim Rd, York Rd and Lower Ormeau Rd in partnership with other agencies and organisations.	Keith Sutherland	•	On target	Completion of residual scheme from the initial pilots is ongoing with minor elements projects estimated to be DELAYED and completed early in the next financial year.
	0	Implement Integrated Development Fund local regeneration projects for Crumlin, Falls, Springfield and Shankill areas.		•	On target	Delayed by ambitious revised timescales and targets from DSD (BRO). Revised completion date March 2010. Potential for meeting targets very much dependent currently on-site contract performance.
	0	Additional Projects for re-imaging communities		•	On target	Initial phases on target for delivery this year. Final scheduled completion August 2009.
•	Br	ownfield Regeneration				
	0	Establish an EU resource in relation to Brownfield Regeneration by establishing a B-TEAM as a support for sustainable	Keith Sutherland	•	Delayed	Delayed by re- submission and changed assessment timescale from Interreg. Decision now expected Summer 2009.

	regeneration activity in this field.			
•	Gasworks Northern Fringe o Carry out Gasworks Northern Fringe Masterplan	Pamela Davison	• On target	Key transport assessment submitted to Roads Service and Planning Service. Site investigation works to commence this month
•	 Lagan Corridor Carry out Economic appraisal and planning application for Lock 1 Lagan Gateway project Leverage additional funding to Open Lock Number 1 through application to a range of sources 	Shirley McCay	• On target	Economic Appraisal first draft received

Strategic Theme: 9 Economy
Objectives 2008/09
9.1 Grow competitive sectors
9.2 Increase skills levels

- 9.3 Increase employment levels9.4 Increase innovation and enterprise levels

What will we do in 2008/09 (As per agreed Departmental Plan)	Lead Officer (As per agreed Departmental Plan)	Quarterly Update Status Please indicate status of project/initiative or event: Complete On target Delayed	Please provide a more detailed commentary for each project/initiative or event
 Economic Development Develop shared vision for future economic growth Deliver mentoring and business development support to SMEs Deliver training programme for retail and hospitality industries 	Lisa Martin Lisa Martin	On targetOn target	City wide employability and skills agenda are being developed with partners and the Council's plan to address economic downturn is accepted by the Committee.
Hospitality industries			Business development activity currently underway includes: Sales Growth programme, Franchise Your Business programme, Pre-enterprise programme, Strategy in Business programme, Retail Therapy programme, Neighbourhood Economic Development programme (17

	ess incubation, training nd enterprise outreach clinics in	Lisa Martin	• On target	projects), Management Skills for Environmental Industries programme, Creative Connections programme, Dare to be Digital programme, Business Bootcamp, Collaborate graduate development initiative, Belfast Entrepreneurs' network, Creative Entrepreneurs' Club.
				Programme of ten Belfast Entrepreneurs' network meetings and workshops undertaken across the city – total of 346 companies attending network meetings; 66 companies participating in structured workshops (e.g. trading on e-bay).
 Deliver a job unemployed of 	readiness programme for citizens	Lisa Martin	• On target	European Day of Entrepreneur held in November 2008 – 102 local companies in attendance. Ruth Badger as guest speaker.
				Citywide employability work: committee approval for planning work to begin on new strategic citywide partnership – first meeting scheduled for April 2009. Employability activities being supported in north and east Belfast, as part of European Social Fund initiatives. Liaison with Titanic Quarter to develop employability initiative as part of MoU for Titanic Signature Project. Support for establishment of Women in Business network also provided. HARTE (Hospitality and Retail Training for

			Employment): see update provided under Theme 1 Committee approval for work plan for Belfast World Trade Centre business development activities in December 2008. One event organised on "Doing business in Qatar". Recruitment ongoing for Futurallia event in May 2009 – 14 companies recruited to date. Visit by NASDAQ co-founder and other partners from WTC Washington in late March 2009. Programme of meetings organised with local companies and key stakeholder organisations e.g. Invest NI, Momentum. Organisation of meeting with other local authorities to discuss implications of future transfer of powers as part of Review of Public Administration. Commitment to ongoing policy work with NILGA on this issue as well as collaborative programme of meetings and events.
 Cultural tourism and tourism product development Develop and support the cultural tourism offer including facilitation of workshops and seminars; promotion of the cultural tourism product; support and sustain the Sister City link with Nashville. 	Pièr Morrow	• Complete	Belfast Tourism Monitor for 2008 nearly complete; Nashville Songwriters Festival held in Feb 2008 and Visit to Nashville underway March 2008; Further signage being delivered across the city.

	 Develop an innovative range of special interest and niche products; conference subvention; monitoring and evaluating the economic impact of tourism; provision of a comprehensive visitor management scheme. 		• On target	
•	 Community Tourism Work with industry partners on an audit and development of a Community Tourism Action Plan; support to the creation of a viable and sustainable community tourism initiative. 	Pièr Morrow	• On target	Report completed and plan to become an integral part of the Integrated Strategic Tourism Framework For Belfast
•	 Integrated Tourism Plan Develop an Integrated Tourism Plan for Belfast in partnership with key agencies and stakeholders 	Shirley McCay Pièr Morrow	• On target	Integrated Strategic Tourism Framework For Belfast well underway with final consultations being completed.